



# Hawkeye for **eSignal** Indicator Guide

A powerful set of proprietary trading tools utilizing:

- Volume Spread Analysis
- Standard Deviation
- Pattern Recognition

[www.HawkeyeTraders.com](http://www.HawkeyeTraders.com)

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#### YOUR AGREEMENT

By continuing to read this installation manual, along with the trading rules and guidelines contained in this document, you hereby agree to be bound by the terms of this agreement, and all the conditions and indemnities contained within it.

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## Introduction

Welcome to the Hawkeye family, and thank you for investing in Hawkeye, the world's only trading software based on Volume Price Analysis.

The Hawkeye software works in all markets, and in all timeframes allowing you to trade in commodities, indices, stocks, bonds and currencies with equal ease. In addition, Hawkeye provides you with two unique studies, the Gearbox and the Gearchanger, which reveal each day the optimal tick charts to trade, giving you the edge you need to trade in harmony with market momentum. So whether you are an intra-day trader, or a longer term swing or trend trader, the Hawkeye software has it all.

Trading success of course is based on many things, but one of the guiding principles I believe, is to keep things simple, and this applies both to your trading strategies, and also to your all important trading plan.

Having a simple trading plan, which you follow in each and every trade, is one of the cornerstones of success, and in Hawkeye we are fortunate in having a suite of studies which tell us when to get in, help us to stay in, and then get out, with a profit (or a small loss). We have all come across the phrase, 'the trend is your friend' but this is indeed one of the truisms of trading success. Most traders struggle to master this difficult skill, since our emotions are telling us to exit as soon as we have a small profit in any position. With Hawkeye however, this skill is mastered easily, as we simply follow our simple exit rules, guided by the most powerful studies available, such as Trend and Stops, which paints our trend for us, and all of course underpinned by the unique Hawkeye algorithms which forecast the market's intent based on Volume Price Analysis.

As traders, we are bombarded from all sides with news, analysis and comment from all sides and from an increasingly diverse number of channels. So at times this can be hard to achieve, but achieve it we must. Trade only what we see on our chart, and not what the weight of market opinion or the latest expert analysis is advising. They are generally wrong, and have no value, other than to feed the voracious appetite that is the media, in all its forms.

With Hawkeye, you have a unique and powerful suite of tools, which undertake 300 calculations on each and every price bar. These calculations are not influenced by human opinion, political ambition, or natural disaster. Hawkeye simply analyzes the price and volume relationship using a combination of standard deviation and price pattern recognition, which is then coupled with the volume price algorithms to deliver the most powerful trading software in world.

It may be a clichéd saying, but our success is your success, something I truly believe, and if I can help in any way whatsoever, you only have to ask. Over the years I have built many friendships with traders from around the world, something I would like to continue as Hawkeye reaches an ever larger audience.

So please do keep in touch - I love to hear from customers around the world, and I or a member of the Hawkeye team will always get back to you.

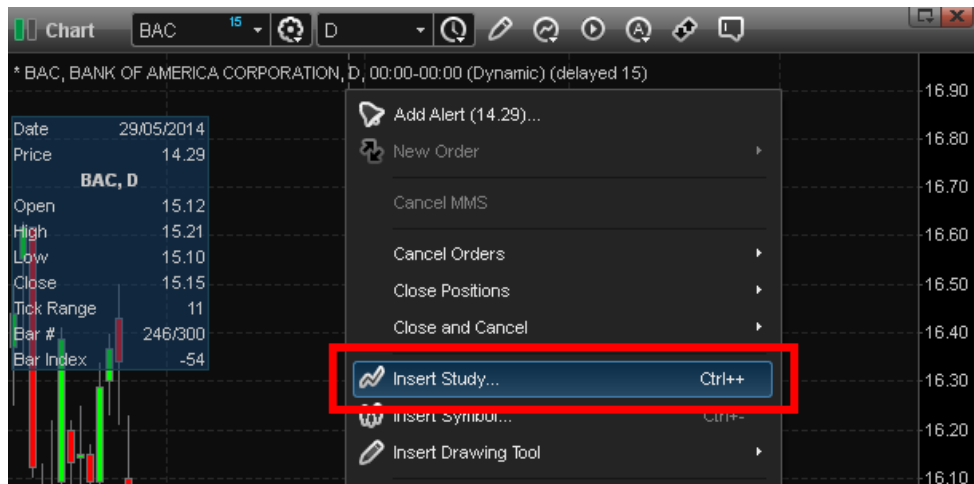
Nigel Hawkes, Founder, Hawkeye Trader

# Using Chart Studies

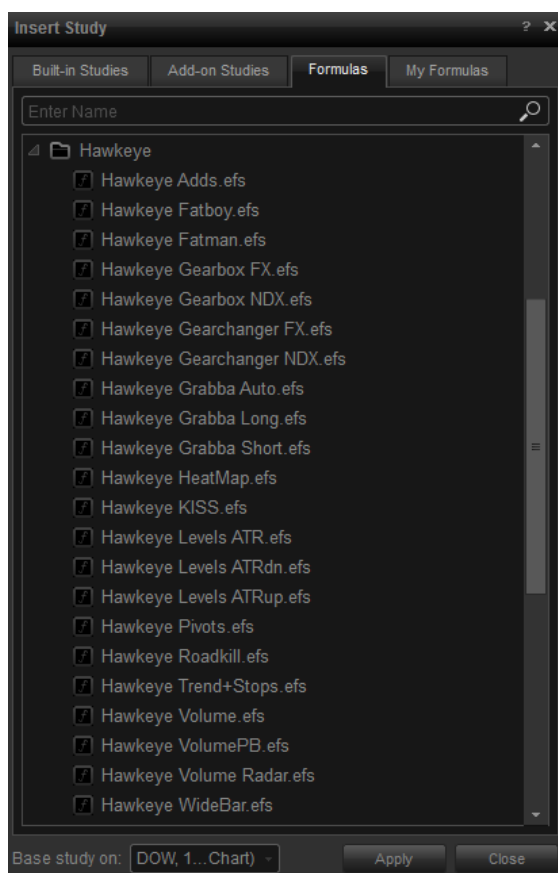
## Inserting Hawkeye Studies into a Chart

Right click on the chart.

Click 'Insert Study...'.<sup>1</sup>



Click on the 'Formulas' tab. Scroll down to find the Hawkeye folder and double click to open the full study list.



Choose a Hawkeye study and click Apply. To select more than one study at a time use the Ctrl key and click for non-adjacent studies, or the Shift key and click for a run of adjacent studies.

Click Close.

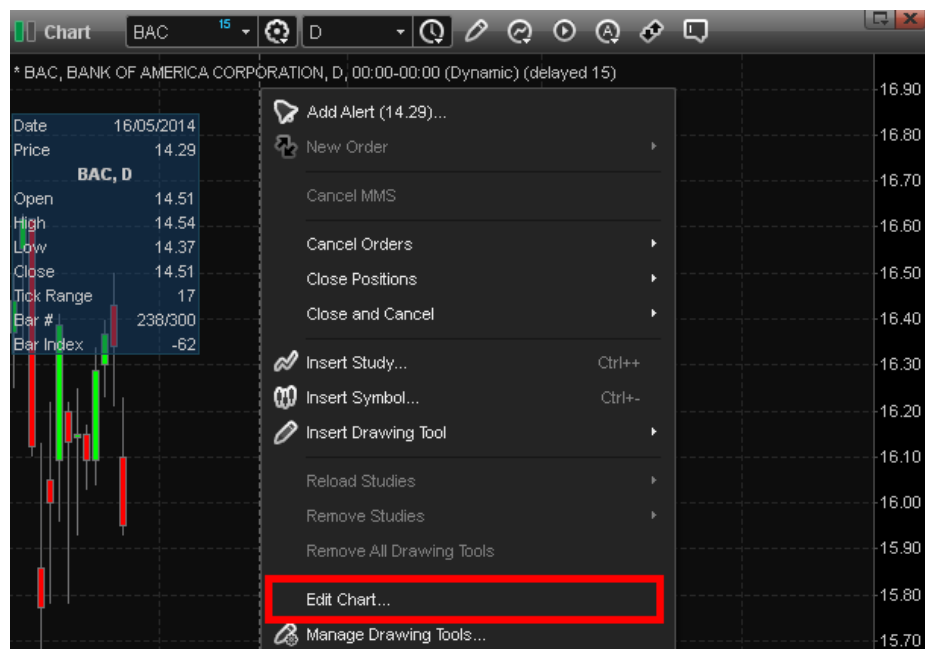
Note: the studies shown are an example only and do not represent what you may actually own.



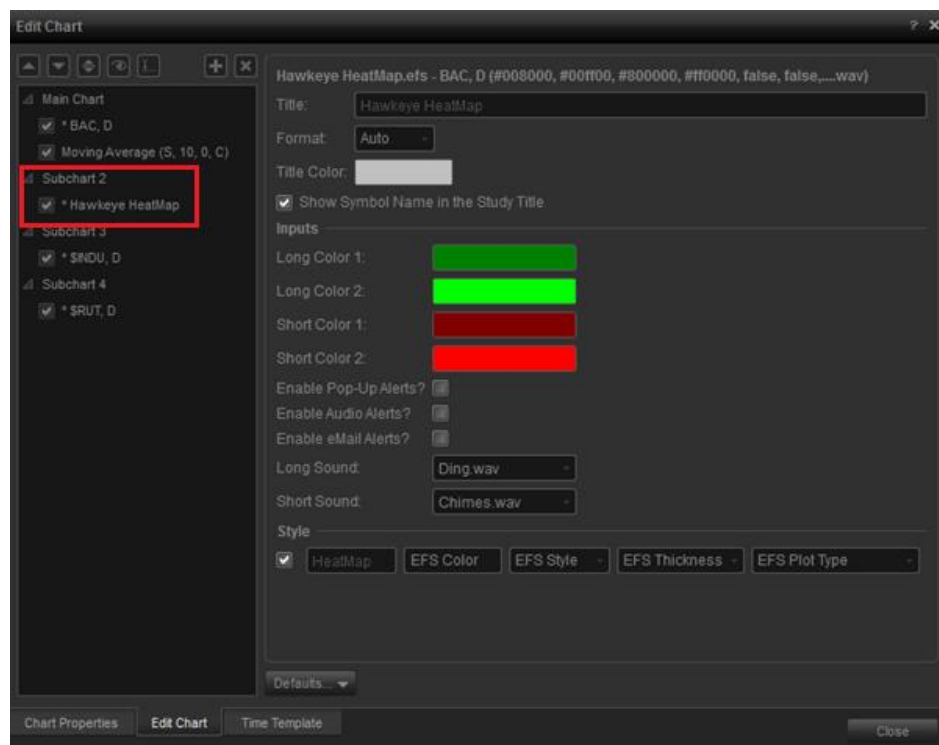
## Modifying Hawkeye Study Properties

Right click on the chart

Choose 'Edit Chart...'



Select the required Hawkeye study from the panel on the left hand side. In the example below the study available is Hawkeye HeatMap. You can now modify that study's properties. These properties are described in more detail in the section [Chart Studies](#).

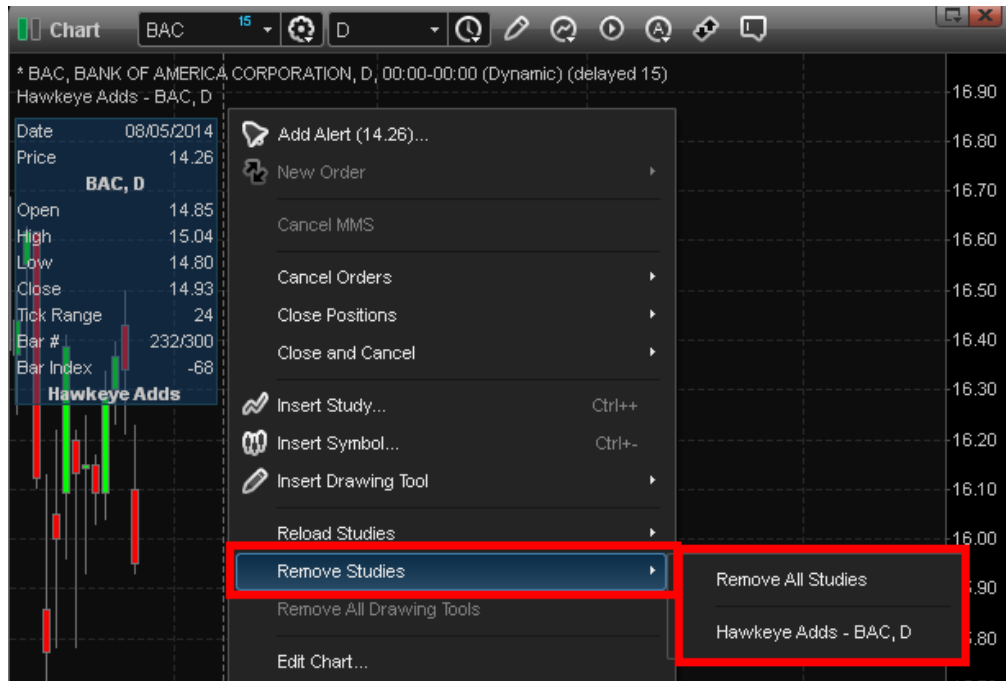


Click 'Close' when you have finished editing.

## Removing Hawkeye Studies from a Chart

Right click on the chart.

Choose 'Remove Studies'.



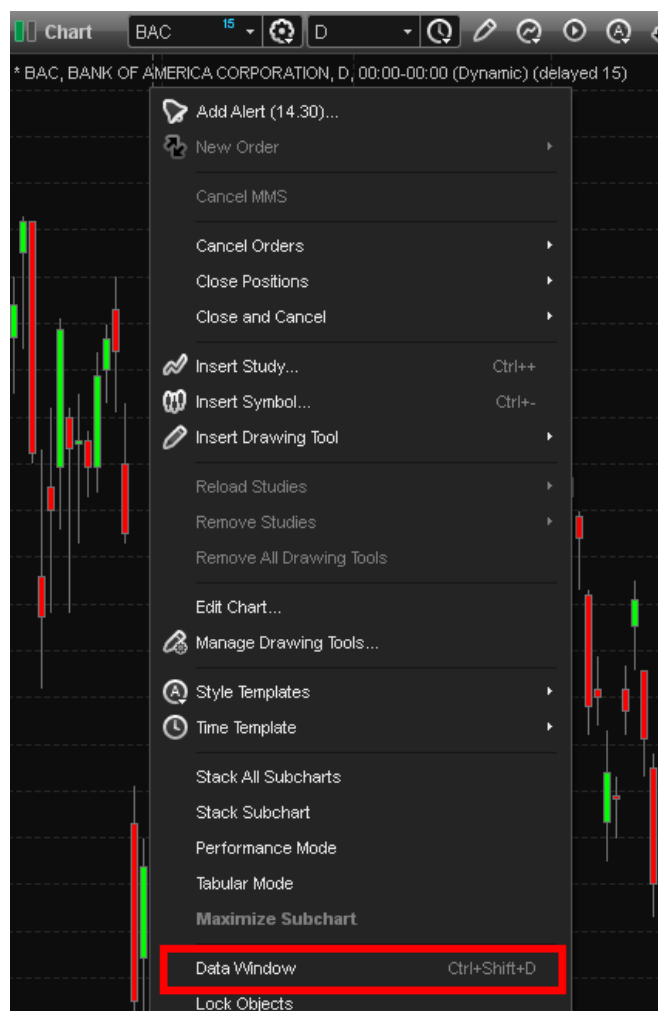
Select the Hawkeye Study you wish to remove by clicking on the name. Or click 'Remove All Studies' to remove all studies.

The study will be removed.

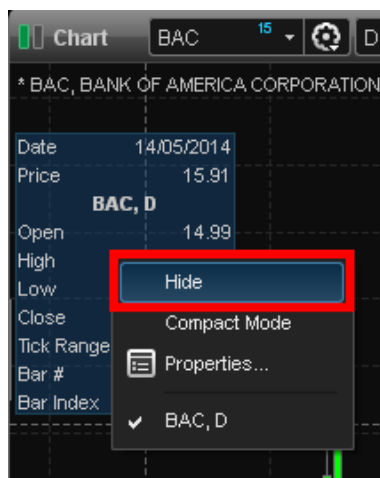
## Data Windows

The Data Window shows standard OHLCV information for each bar on the chart. In addition it shows information about studies that are applied to the chart. Not all Hawkeye studies display information in this box. We describe those that do in the individual study information.

To open the Data Window right click the chart and click 'Data Window'.



To turn off the Data Window right click the window in the chart and click 'Hide'. You can also toggle off the data window by right clicking on the chart and clicking 'Data Window' again.

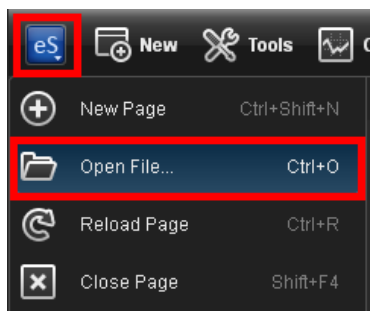


## Pages

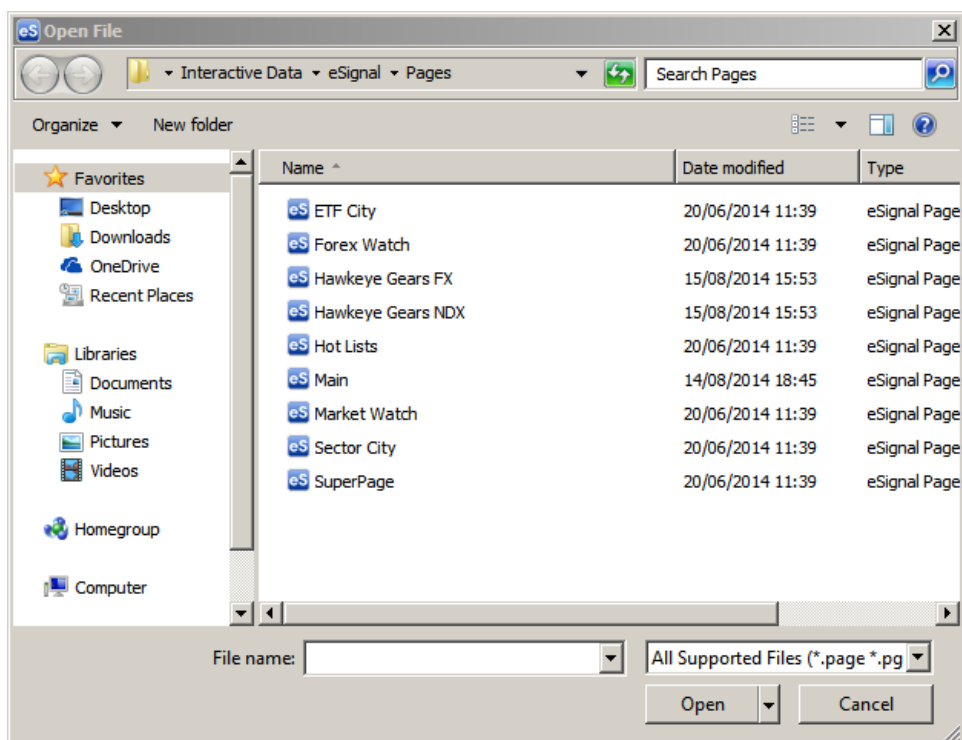
Hawkeye supplies a number of preconfigured Pages to help you get started. Note that you will not necessarily have all the Pages shown in this document. Different Pages are distributed with different Hawkeye modules and packages. We recommend that you make copies of each Hawkeye Page before making any changes so that you don't overwrite the originals.

## Opening a Page

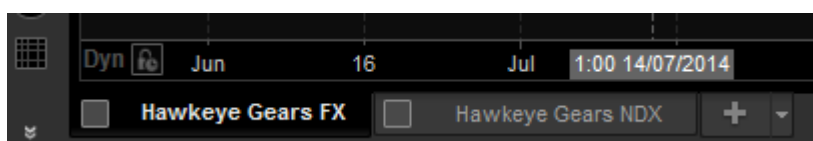
Click the **eS** button in the top left corner of eSignal and click 'Open File'.



Select the Hawkeye Page from the list and click 'Open'.

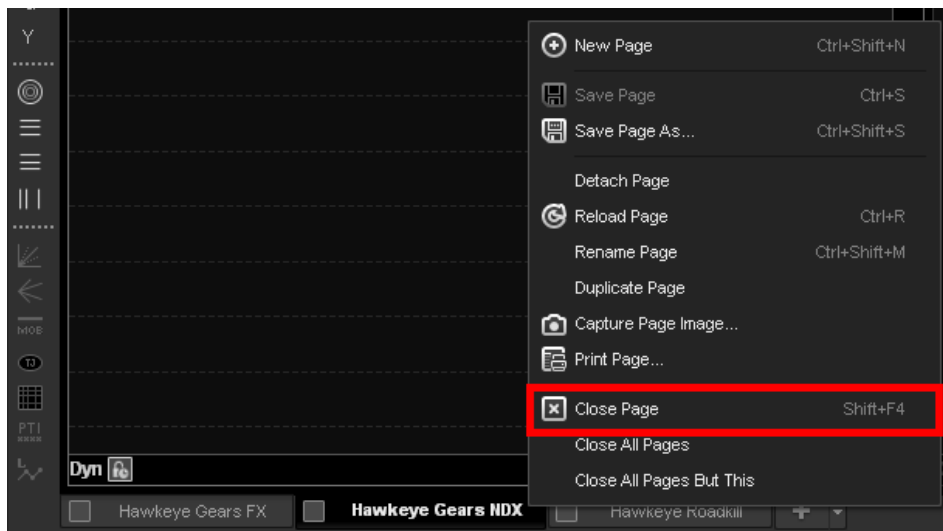


Pages that are currently open are shown along the bottom of your eSignal screen.

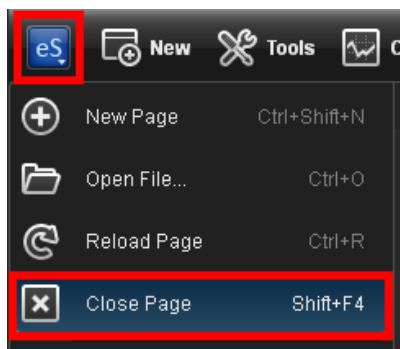


## Closing a Page

Right click on the Page name at the bottom of the eSignal screen and select 'Close Page'.



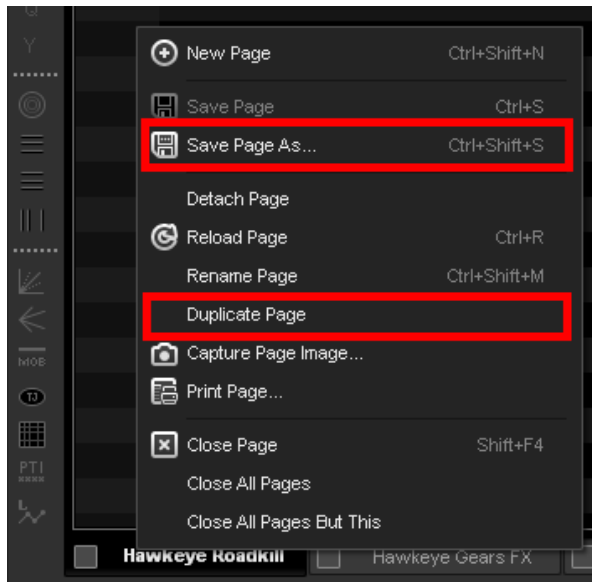
You can also close the current Page you are in by clicking the **eS** button and selecting 'Close Page'.



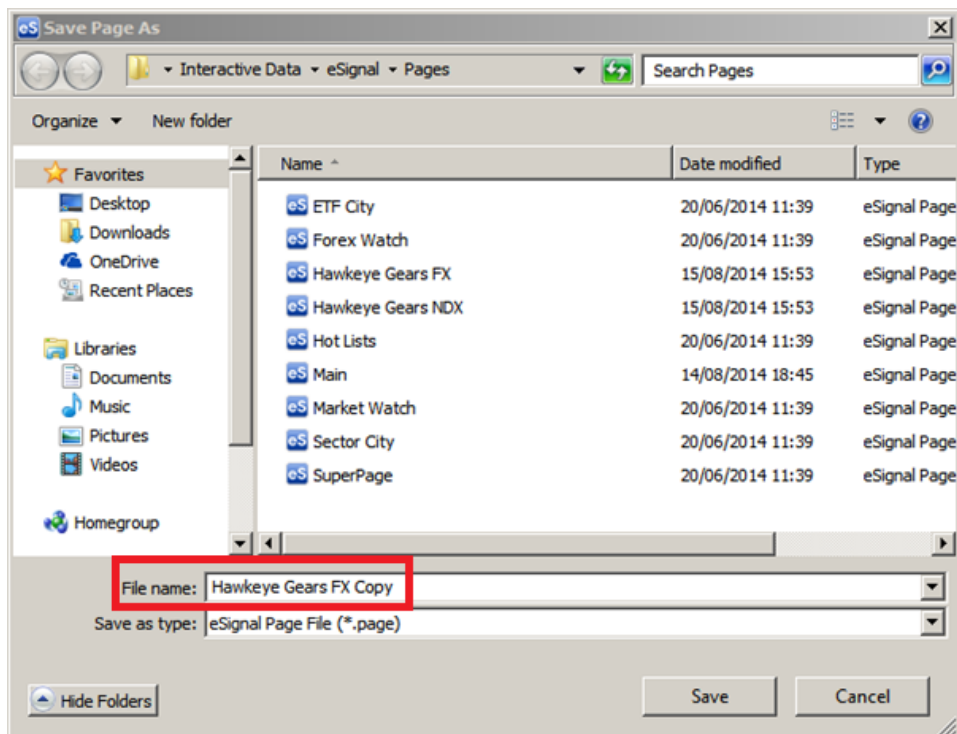
## Making a Copy of a Page

We recommend that you make copies of all your Hawkeye Pages before you make any changes to them, so that you always have a copy of the original Page to return to.

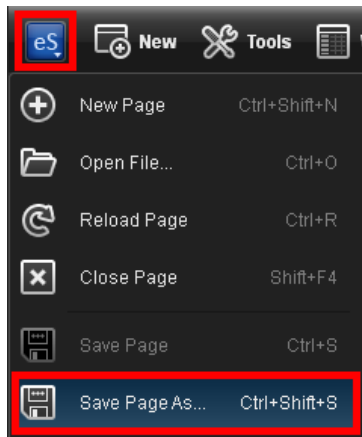
To make a copy of a Page, right click on the Page name at the bottom of the eSignal screen and select 'Save Page As...'.



Enter the new Page name in the 'File name' box and click 'Save'.



You can also make a copy of the current Page by clicking the **eS** button and selecting 'Save Page As...'. Then rename the file as in the example above.

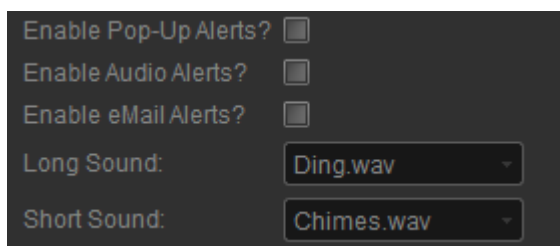




## Alerts

Most Hawkeye studies provide alerts when something significant happens e.g. if the Trend turns green or red. Details of the alerts for each Study are discussed in the individual Study sections below.

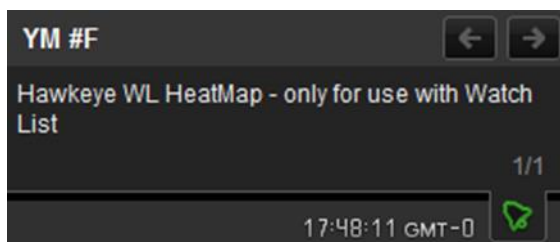
Each Study has a set of properties for configuring alerts. These will be specific to each Study but generally look like this:



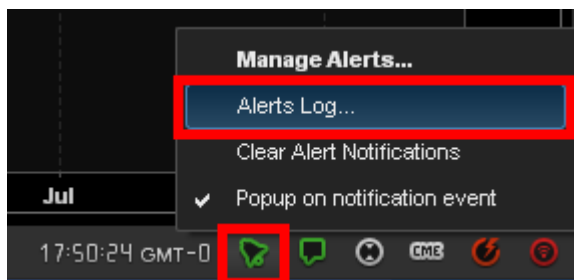
When you receive a pop-up alert the green 'Alert bell' icon will appear at the bottom right of your eSignal screen (note that if there are no alerts the 'Alert bell' icon will not be visible).



To read a summary of each alert, click on the 'Alert bell' icon. To scroll through the alerts use the left and right arrow buttons.



Right click on the 'Alert bell' and select 'Alerts Log...' to view the Alerts Log.

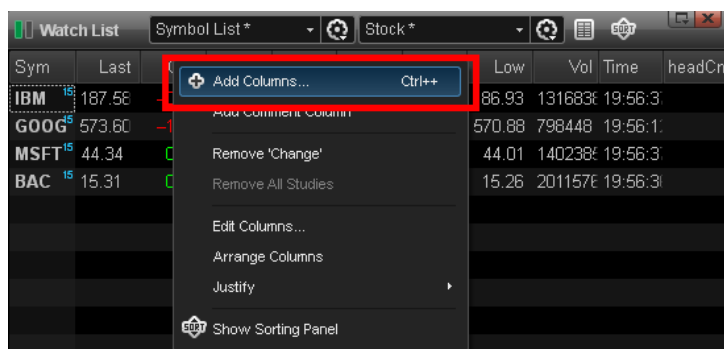


# Using Watch List Studies

## Inserting Hawkeye Studies to a Watch List

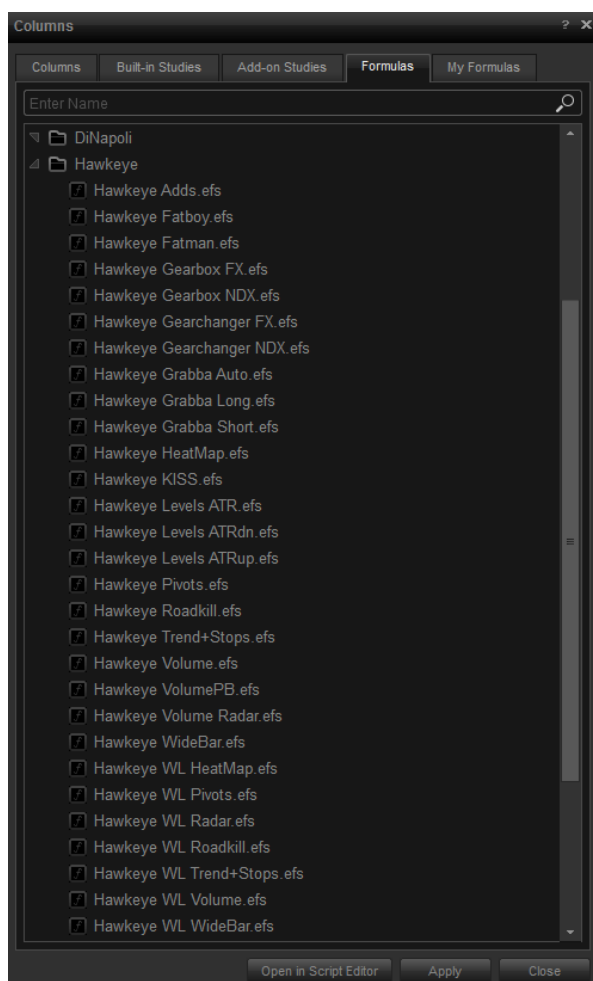
Right click on the Watch List column heading where you want the study to appear.

Click 'Add Columns'.



Click on the 'Formulas' tab.

Scroll down to find the available Hawkeye Watch List studies. All Hawkeye Watch List study names begin 'Hawkeye WL'.



Choose a Hawkeye study by clicking on the check box and click Apply. To select more than one study at a time use the Ctrl key and click for non-adjacent studies, or the Shift key and click for a run of adjacent studies.

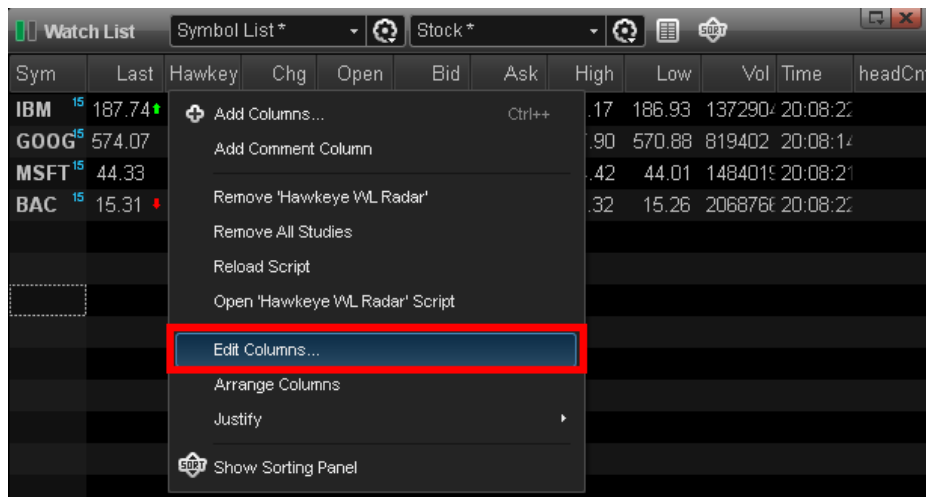
Click 'Close'.

Note: the studies shown are an example only and do not represent what you may actually own.

## Modifying Hawkeye Study Properties in a Watch List

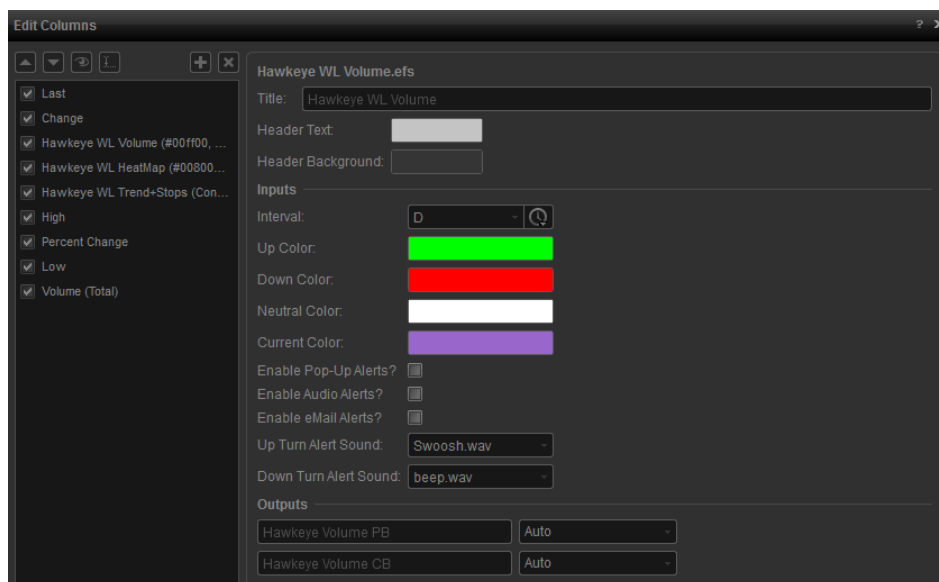
Right click the Hawkeye study name in the column heading.

Click 'Edit Columns...'.



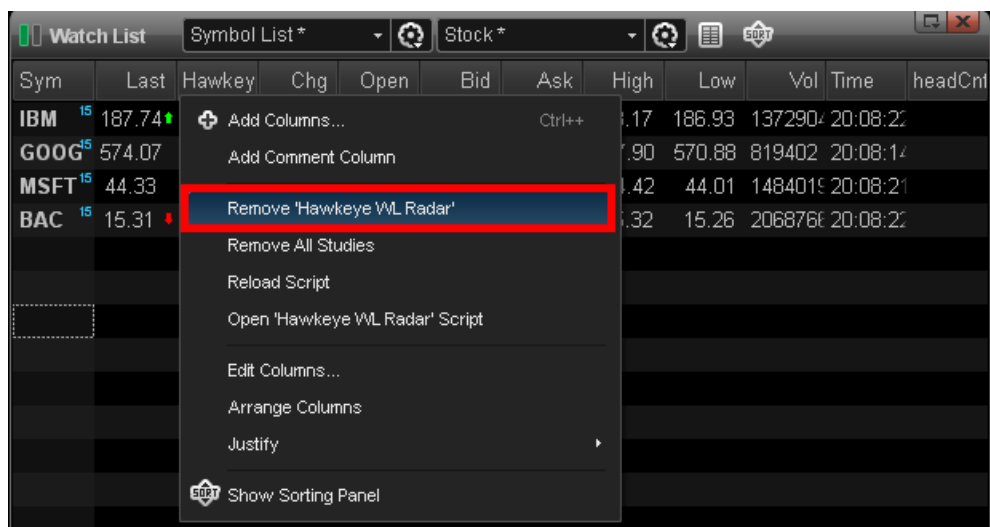
You can now edit that Study's properties. These properties are described in more detail in the section [Watch List Studies](#). If you have more than one Hawkeye Watch List Study you can edit that Study's properties without closing the Edit Columns box by clicking the name of the other Study.

Note that Watch List Studies differ from Chart Studies in that the Interval must be set within the Study Properties.



## Removing Hawkeye Studies from a Watch List

Right click on the name of the Hawkeye study you want to remove in the Watch List column heading.



Select 'Remove Hawkeye *Study Name*' and the study will be removed. In the example above the study to be deleted is Hawkeye WL Radar.

## Alerts

Alerts for Watch List Studies work in the same way as for Chart Studies. For further details please read [Alerts](#) in the Using Chart Studies section.

# Chart Studies

## Hawkeye Adds

Hawkeye Adds is a Study that requires you to click on a specific bar on the chart to indicate where you have entered a position. When you click on the bar it will display numbers that correspond to the number of contracts/shares you should add.

In the example chart below, clicking on a bar causes Adds to draw the yellow '1', '2' and '3'. The selected bar will always display a '1'. Further entries will be shown according to the Hawkeye Rules. It will not necessarily show other entries if these are not triggered by the rules.

Adds is used in conjunction with Hawkeye Trend+Stops, and **the Trend Speed must match the Trend Speed in the Trend+Stops study.**

**To activate the Study hold down the Shift key and left click on a bar.**



## Properties

Hawkeye Adds.efs - IBM, D (Conservative, #ffff00, 13)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Trend Speed:

Text Color:

Font Size:

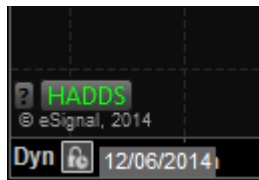
The 'Trend Speed' input can be set to: Normal, Conservative, Aggressive. **This setting must match the Trend Speed input in Hawkeye Trend+Stops.**

The 'Text Colour' input can be used to change the text color of the Adds display on the chart.

The 'Font Size' input can be used to change the text size of the Adds display on the charts.

## The HADDS Button

You can easily turn Hawkeye Adds on and off by using the HADDS button. The HADDS button will appear in the bottom left hand corner of the chart. Hold down the Shift key and left click the button to turn it on (green) and off.



## Alerts

There are no alerts for this Study.



## Hawkeye Fatboy

Hawkeye Fatboy displays correlation between multiple symbols. Fatboy only works on Stocks, Futures or Commodities.



## Properties

Hawkeye Fatboy.efs - YM #F, D (ES #F, NQ #F, TF #F, YM #F, MD #F, DX #F, true, fa....wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

**Inputs**

Symbol 1:

Symbol 2:

Symbol 3:

Symbol 4:

Symbol 5:

Symbol 6:

Show Reference Lines? ☒

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Down Turn Alert Sound:

Up Turn Alert Sound:

**Style**

<input checked="" type="checkbox"/>	ES #F	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	NQ #F	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	TF #F	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	YM #F	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	MD #F	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	DX #F	EFS Color	EFS Style	EFS Thickness	EFS Plot Type

Symbol 1, 2, 3, 4, 5, 6 are the symbols that will be displayed on the chart. These must be valid symbol names.

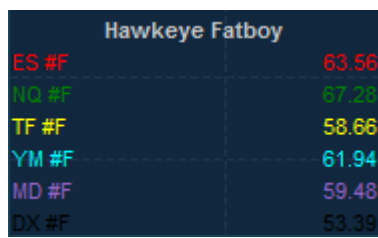
The 'Style' section enables you to change the line properties to suit your own preferences.

'Show Reference Lines' turns on and off the five horizontal reference lines.

## Alerts

Alerts are issued when a particular symbol line crosses above or below the zero line.

## Data Window



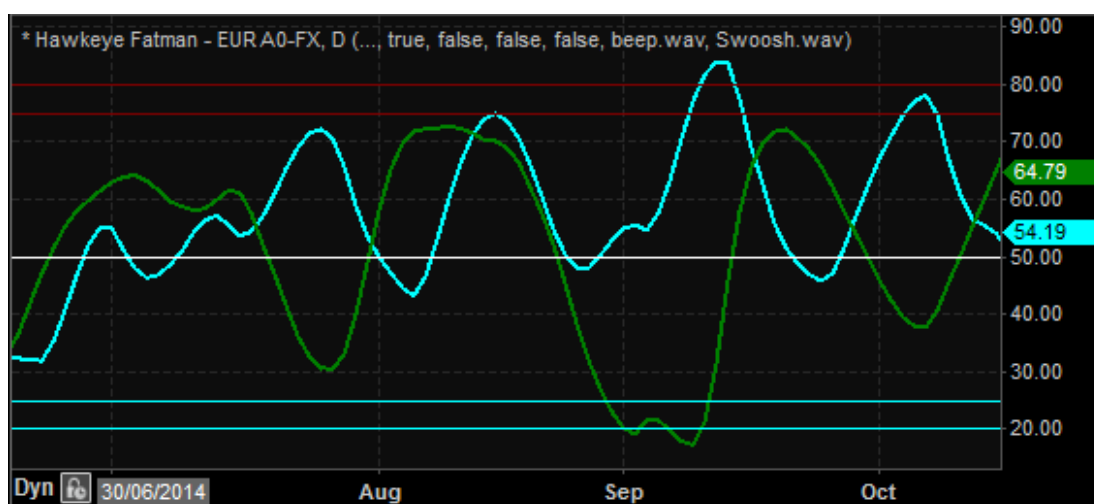
The screenshot shows a window titled "Hawkeye Fatboy" with a dark background. It contains a table with two columns: a symbol identifier and its corresponding value. The symbols and their values are: ES #F (63.56), HQ #F (67.28), TF #F (58.66), YM #F (61.94), MD #F (59.48), and DX #F (53.39). Each row is color-coded to match the symbol's text color.

Hawkeye Fatboy	
ES #F	63.56
HQ #F	67.28
TF #F	58.66
YM #F	61.94
MD #F	59.48
DX #F	53.39

Fatboy displays the current value of each symbol line in the Data Window.

## Hawkeye Fatman

Hawkeye Fatman is the premier Forex strength meter that tells you where to start. Fatman makes hundreds of calculations every second to present a visual picture of the strength or weakness of each currency. This indicator shows you what each currency is doing against the rest of the world's major currencies, and shows low risk opportunities particularly when currencies are either overbought or oversold – get ready, there will be a change in trend and a great opportunity to trade. Fatman only works on Forex.



Due to limitations of eSignal, only two currency lines can be calculated for each instance of the indicator. If you want to display all eight currencies at once, then the indicator must be applied four times. The setup uses eSignal Style Templates, and it is called “Hawkeye Fatman”.

## Properties

Hawkeye Fatman.efs - EUR A0-FX, D (... true, false, false, false, beep.wav, Swoosh.wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

First Symbol (or blank for currencies on chart):

Second Symbol (or blank for currencies on chart):

Show Reference Lines? ☒

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Down Turn Alert Sound:

Up Turn Alert Sound:

Style

☒

☒

By default Fatman will display two currencies based on the chart symbol e.g. EURAUD will display the Euro currency line and the Australian Dollar currency line. If you wish to display currencies other than those of the chart then these can be entered into the 'First Symbol' and 'Second Symbol' inputs.

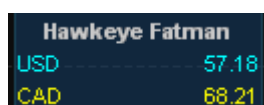
'Show Reference Lines' turns on and off the five horizontal reference lines.

The Style section enables you to change the line properties to suit your own preferences.

## Alerts

Alerts are issued when a particular symbol line crosses above or below the zero line.

## Data Window



Hawkeye Fatman	
USD	57.18
CAD	68.21

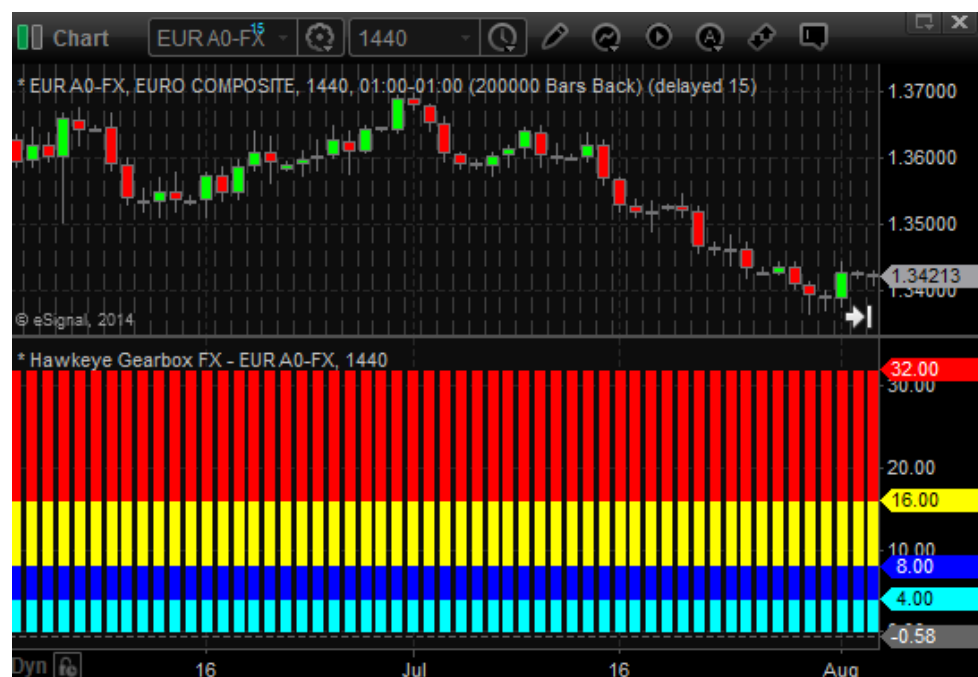
Fatman displays the colored symbol and value in the Data Window.

## Hawkeye Gearbox FX

Hawkeye Gearbox FX displays the market speed – Slow, Normal, Fast, Ultra Fast. This changes on a daily basis.

**Gearbox FX requires that you have access to tick data.**

Gearbox FX is only for use with Forex symbols. It is always used in conjunction with GearChanger FX.



## Properties

Hawkeye Gearbox FX.efs - EUR A0-FX, D (10T, #00ffff, #0000ff, #ffff00, #ff0000)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Count Interval:

Ultrafast Color:

Fast Color:

Normal Color:

Slow Color:

Style

<input checked="" type="checkbox"/> Slow Ticks	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/> Normal Ticks	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/> Fast Ticks	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/> UltraFast Ticks	EFS Color	EFS Style	EFS Thickness	EFS Plot Type

The 'Interval' input should be left at 10T.

The colors and style of the histogram bars can be changed to suit your own preferences.

## Alerts

There are no alerts for this Study.

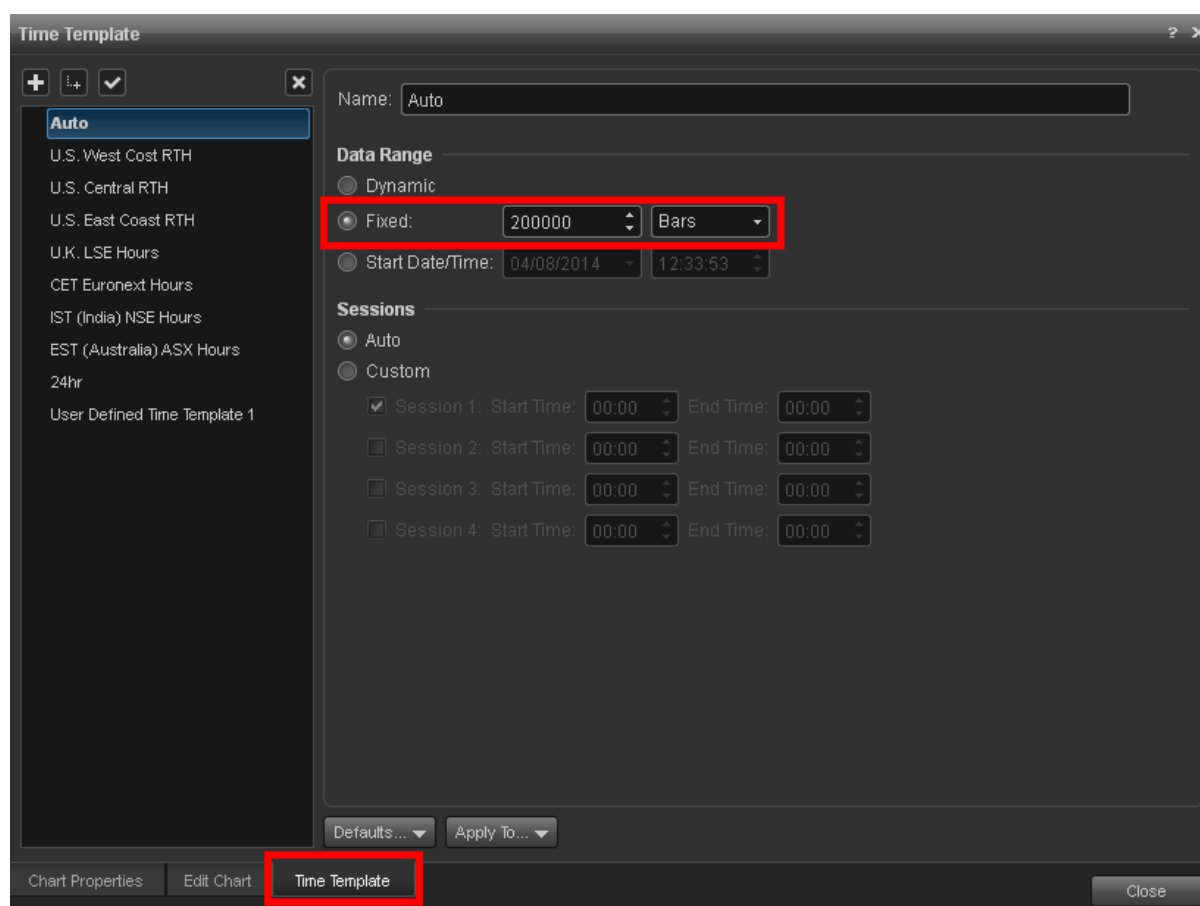
## Data Window

Hawkeye Gearbox FX	
Slow Ticks	32.00
Normal Ticks	16.00
Fast Ticks	8.00
UltraFast Ticks	4.00

Hawkeye Gearbox FX displays the speed in ticks of the Slow, Normal, Fast, UltraFast settings.

## Chart Setup

The chart for Gearbox FX needs to be setup in a very specific way. We recommend that you use the supplied Hawkeye Gearbox FX Page which gives you preconfigured charts. If you wish to create charts from scratch then they **must** be set up as described below.



From the chart right click and select 'Edit Chart', then select the 'Time Template' tab. Change the 'Data Range' to Fixed, 200000 Bars.



The interval of the chart needs to be set to 1440 minutes. This is the number of minutes in a full day on a Forex symbol.

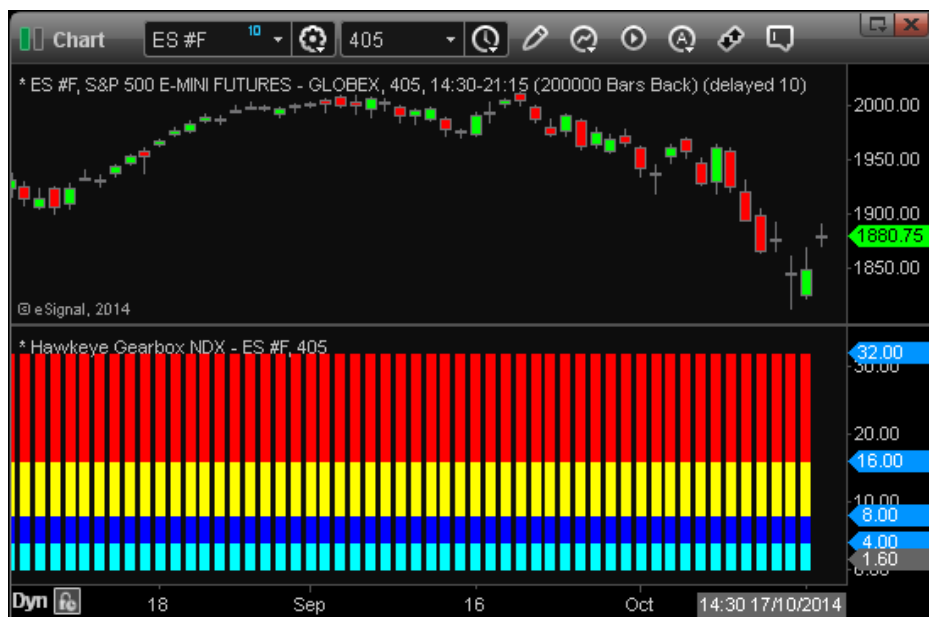


## Hawkeye Gearbox NDX

Hawkeye Gearbox NDX displays the market speed – Slow, Normal, Fast, Ultra Fast. This changes on daily basis.

**Gearbox NDX requires that you have access to tick data. If you do not have tick data then Gearbox NDX will not calculate or display correctly.**

Gearbox NDX is only for use with Stocks, Futures and Commodities symbols. It is always used in conjunction with GearChanger NDX.



## Properties

Hawkeye Gearbox NDX.efs - EUR A0-FX, D (10T, #00ffff, #0000ff, #ffff00, #ff0000)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Count Interval:

Ultrafast Color:

Fast Color:

Normal Color:

Slow Color:

Style

☒  EFS Color  EFS Style  EFS Thickness  EFS Plot Type

☒  EFS Color  EFS Style  EFS Thickness  EFS Plot Type

☒  EFS Color  EFS Style  EFS Thickness  EFS Plot Type

☒  EFS Color  EFS Style  EFS Thickness  EFS Plot Type

The 'Interval' input should be left at 10T.

The colors and style of the histogram bars can be changed to suit your own preferences.

## Alerts

There are no alerts for this Study.

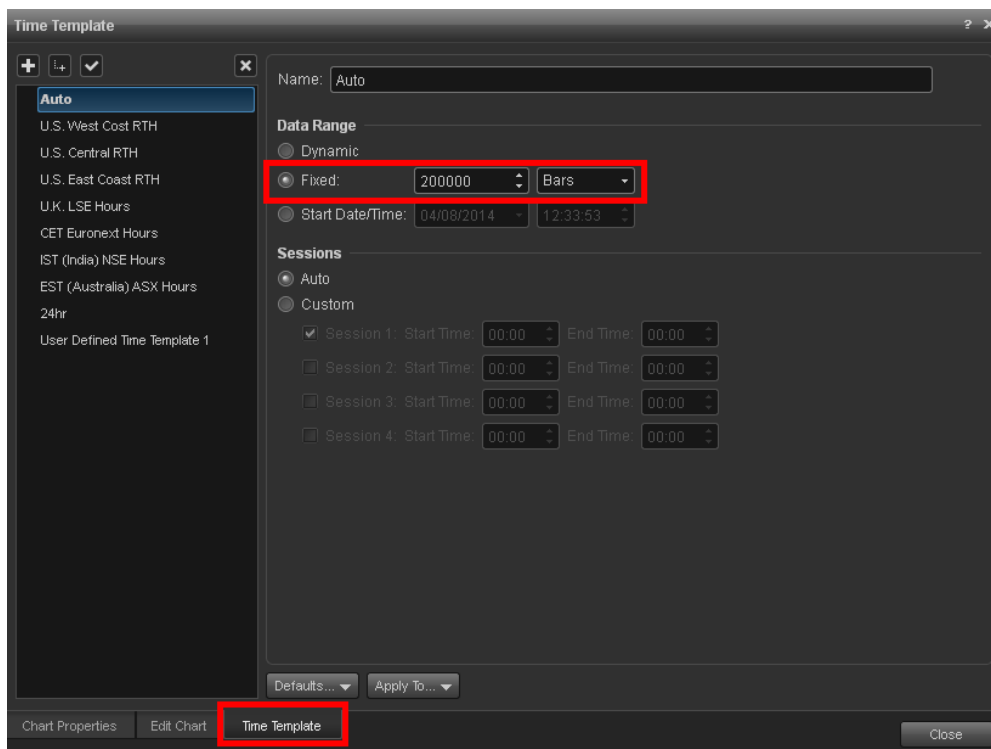
## Data Window

Hawkeye Gearbox NDX	
Slow Ticks	32.00
Normal Ticks	16.00
Fast Ticks	8.00
UltraFast Ticks	4.00

Hawkeye GearboxNDX displays the speed in ticks of the Slow, Normal, Fast, UltraFast settings.

## Chart Setup

The chart for GearboxNDX needs to be set up in a very specific way. We recommend that you use the supplied Hawkeye GearboxNDX Page which gives you preconfigured charts. If you wish to create charts from scratch then they **must** be set up as described below.



From the chart right click and select 'Edit Chart', then select the 'Time Template' tab. Change the 'Data Range' to Fixed, 200000 Bars.



The interval of the chart needs to be set to the number of minutes in normal market hours for that symbol e.g. the S&P Emini trades from 9.30am to 3.15pm EST. This is 405 minutes. So an S&P Emini chart would be set to 405 minutes. Different markets have different opening hours so the number of minutes must be calculated accordingly.

## Hawkeye Gearchanger FX

Hawkeye GearChanger FX is used in conjunction with GearBox FX to calculate the current market speed. The interval of the chart should be set to match the tick output from Gearbox FX. The color of Gearchanger FX represents the speed of the market as Slow, Normal or Fast.

**Gearchanger FX requires that you have access to tick data.**



## Properties

Hawkeye Gearchanger FX.efs - EUR A0-FX, 5 (#0000ff, #ffff00, #ff0000)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Fast Color:

Normal Color:

Slow Color:

Style

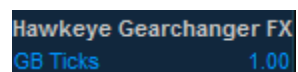
☒ GB Ticks

The Fast, Normal and Slow colors can be changed to suit your own preferences

## Alerts

There are no alerts for this Study.

## Data Window



The screenshot shows a data window with a dark background. The text 'Hawkeye Gearchanger FX' is displayed in a light blue font. Below it, 'GB Ticks' is shown in a slightly darker blue font, followed by the value '1.00' in a light blue font.

Hawkeye Gearchanger FX displays the current color which represents Slow, Normal or Fast tick speed. The '1.00' is an artefact of the eSignal display and can be ignored.

## Hawkeye Gearchanger NDX

Hawkeye GearChanger NDX is used in conjunction with GearBox NDX to calculate the current market speed. The interval of the chart should be set to match the tick output from Gearbox NDX. The color of Gearchanger NDX represents the speed of the market as Slow, Normal or Fast.

**Gearchanger NDX requires that you have access to tick data.**



## Properties

Hawkeye Gearchanger NDX.efs - ES #F, 1 (#0000ff, #ffff00, #ff9900)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Fast Color:

Normal Color:

Slow Color:

Style

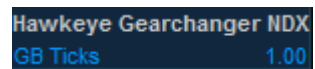
☒ GB Ticks

The Fast, Normal and Slow colors can be changed to suit your own preferences

## Alerts

There are no alerts for this Study.

## Data Window



The screenshot shows a data window with a dark background. The top line is 'Hawkeye Gearchanger NDX' in a light blue font. The bottom line is 'GB Ticks' in a light blue font, followed by '1.00' in a light blue font.

Hawkeye Gearchanger NDX displays the current color which represents Slow, Normal or Fast tick speed. The '1.00' is an artefact of the eSignal display and can be ignored.

## Hawkeye Grabba Auto/Long/Short

The Hawkeye Grabba Studies require you to click on a specific bar on the chart to indicate where you have entered a position. When you click on the bar it will display lines and prices that represent stops and profit targets.

Hawkeye Grabba Auto is used in conjunction with Hawkeye Trend+Stops, and **the Trend Speed must match the Trend Speed in the Trend+Stops study.**

Hawkeye Grabba Long only displays for long entries. Hawkeye Grabba Short only displays for short entries. So these two studies are not tied to Hawkeye Trend+Stops or a Trend Speed.

**To activate the Study hold down the Shift key and left click on a bar.**





## Properties

Hawkeye Grabba Auto.efs - YM #F, D (Conservative, 10, 2, 3, 4, 1.5, #00ff00, #00f..., 10)

Title: Hawkeye Grabba Auto

Format: Auto

Title Color: [Color Picker]

☒ Show Symbol Name in the Study Title

Inputs

Trend Speed: Conservative

Line 2 NumTicks: 10

Line 3 Multiplier: 2

Line 4 Multiplier: 3

Line 5 Multiplier: 4

Stop Multiplier: 1.5

Close Color: [Green]

Line 1 Color: [Cyan]

Line 2 Color: [Cyan]

Line 3 Color: [Yellow]

Line 4 Color: [Orange]

Line 5 Color: [Grey]

Stop Color: [Grey]

Font Size: 10

**‘Trend Speed’ is only shown in Grabba Auto.** The ‘Trend Speed’ input can be set to: Normal, Conservative, Aggressive. **This setting must match the Trend Speed input in Hawkeye Trend+Stops.**

‘Line 2 NumTicks’ sets the first profit target. Then Line 3, 4, 5 Multipliers set subsequent profit targets as multiples of Line 2.

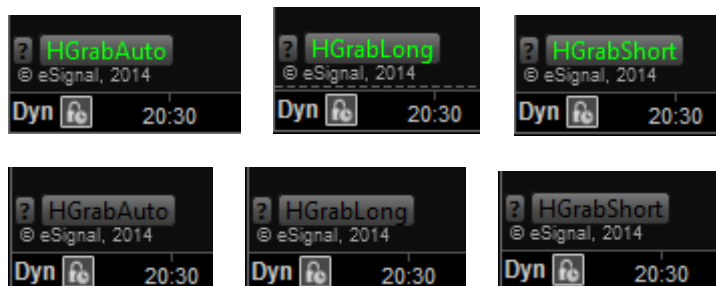
‘Stop Multiplier’ sets the stop as a multiple of Line 2.

The Line Colors can be set to suit your own preferences.

‘Font Size’ allows you to change the size of the text on the chart.

## The HGrabAuto/Long/Short Buttons

You can easily turn Hawkeye Grabba on and off by using the HGrabAuto/Long/Short buttons. The buttons will appear in the bottom left hand corner of the chart. Hold down the shift key and left click the button to turn it on (green) and off.



## Alerts

There are no alerts for this Study.

## Hawkeye Heat Map

Hawkeye Heat Map shows the current market sentiment as bright green, dark green, bright red and dark red histogram.



## Properties

Hawkeye HeatMap.efs - YM #F, D (#008000, #00ff00, #800000, #ff0000, false, false,...wav)

Title: Hawkeye HeatMap

Format: Auto

Title Color: [Color Picker]

☒ Show Symbol Name in the Study Title

**Inputs**

Long Color 1: [Color Picker]

Long Color 2: [Color Picker]

Short Color 1: [Color Picker]

Short Color 2: [Color Picker]

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Long Sound: Ding.wav

Short Sound: Chimes.wav

**Style**

☒ HeatMap

EFS Color [Color Picker]

EFS Style [Dropdown]

EFS Thickness [Dropdown]

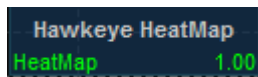
EFS Plot Type [Dropdown]

Long Color 1' and 'Long Color 2', and 'Short Color 1' and 'Short Color 2' allow you to change the histogram colors to suit your preferences.'

## Alerts

An alert is activated when the histogram changes color.

## Data Window



Hawkeye Heatmap displays the color of the histogram.

The '1.00' is an artefact of the eSignal display and can be ignored.

## Hawkeye KISS

Hawkeye Kiss is a measure of market buying versus market selling. It displays as two lines.

**Kiss requires access to advancing and declining issues data.**



## Properties

Hawkeye KISS.efs - YM #F, D (\$ADV.NY-ST, \$DECL.NY-ST, true, false, false, false,.....wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Symbol 1:

Symbol 2:

Show Reference Lines? ☒

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Down Turn Alert Sound:

Up Turn Alert Sound:

Style

☒ KISS UP

☒ KISS DN

'Symbol 1' is the symbol for advancing issues. In the above picture we are using \$ADV.NY-ST which is the New York stock exchange symbol for advancing issues.

'Symbol 2' is the symbol for declining issues. In the above example we are using \$DECL.NY-ST which is the New York stock exchange symbol for declining issues.

'Show Reference Lines' turns on and off the five horizontal reference lines.

## Alerts

There are no alerts for this Study.

## Data Window

A screenshot of a data window titled "Hawkeye KISS". It displays two rows of data: "KISS UP" with a value of 1.76 and "KISS DN" with a value of 0.57. The text is color-coded, with "KISS UP" in green and "KISS DN" in red.

Hawkeye KISS	
KISS UP	1.76
KISS DN	0.57

KISS UP and KISS DN represent the current values of the advancing and declining calculations.

## Hawkeye Levels ATR/ATRup/ATRdn

The Hawkeye Levels Studies require you to click on a specific bar on the chart to indicate where you have entered a position. When you click on the bar it will display lines and prices that represent stops and profit targets. Hawkeye Levels is based on Average True Range (ATR) calculations.

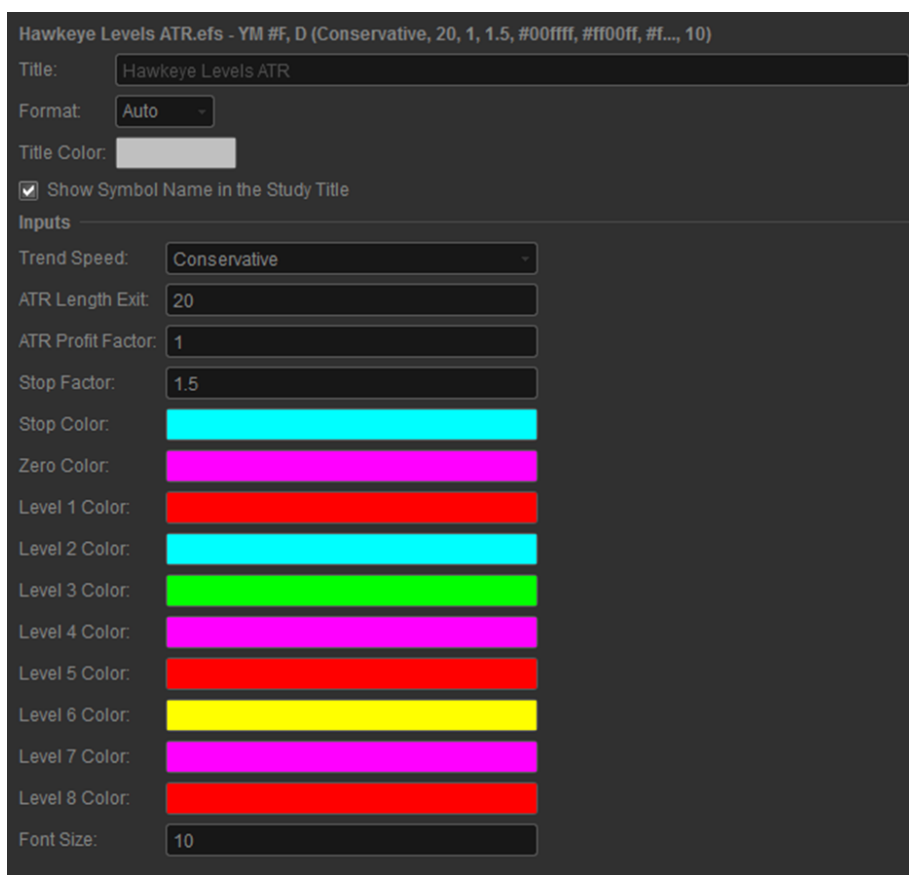
**Hawkeye Levels ATR is used in conjunction with Hawkeye Trend+Stops, and the Trend Speed must match the Trend Speed in the Trend+Stops study.**

Hawkeye Levels ATRup only displays for long entries. Hawkeye Levels ATRdn only displays for short entries. So these two studies are not tied to Hawkeye Trend+Stops or a Trend Speed.

To activate the Study hold down the Shift key and left click on a bar.



## Properties



Hawkeye Levels ATR.efs - YM #F, D (Conservative, 20, 1, 1.5, #00ffff, #ff00ff, #f..., 10)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Trend Speed:

ATR Length Exit:

ATR Profit Factor:

Stop Factor:

Stop Color:

Zero Color:

Level 1 Color:

Level 2 Color:

Level 3 Color:

Level 4 Color:

Level 5 Color:

Level 6 Color:

Level 7 Color:

Level 8 Color:

Font Size:

‘Trend Speed’ is only shown in Levels ATR. The ‘Trend Speed’ input can be set to: Normal, Conservative, Aggressive. This setting must match the Trend Speed input in Hawkeye Trend+Stops.

ATR Length Exit and ATR Profit Factor are used to calculate the different profit target levels from one to eight.

Stop Factor is used to calculate the stop level.

The Line Colors can be set to suit your own preferences.

‘Font Size’ allows you to change the size of the text on the chart.



## The Levels ATR/ATRp/ATRdn Button

You can easily turn Hawkeye Levels on and off by using the HLATR/HLATRdn/HLATRp buttons. The buttons will appear in the bottom left hand corner of the chart. Hold down the shift key and left click the button to turn it on (green) and off.



## Alerts

There are no alerts for this Study.

## Hawkeye Pivots

Hawkeye Pivots displays isolated highs and isolated lows.



## Properties

Hawkeye Pivots.efs - YM #F, D (#ffff00, #ffff00, 9, false, false, false, Chord.wa....wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

High Pivot Dot Color:

Low Pivot Dot Color:

Dot Size:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Low Pivot Sound:

High Pivot Sound:

Style

☒ Hawkeye Pivots

'High Pivot Dot' Color and 'Low Pivot Dot Color' enable you to change the color of the high and low Pivot dots to suit your own preferences.

'Dot Size' allows you to change the size of the pivot dot.

## Alerts

An alert is triggered whenever a Pivot High or Pivot Low is detected.

## Hawkeye Roadkill

Hawkeye Roadkill works on two time frames simultaneously to provide analysis and entry signals. It uses the current chart time frame and a second slower/higher time frame. This second time frame must be of a longer period than the current chart.

The bottom histogram shows the Hawkeye Volume color on the second time frame. The middle row of dots shows the Hawkeye Volume color on the second time frame. The top row of dots shows one of four entry signals – Trend Entry, Trend Roadkill, Volume Roadkill, Volume Aggressive Roadkill.



## Properties

Hawkeye Roadkill\_open.efs - IBM, 60 (Conservative, Conservative, D, Yes, Yes, Ye....wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

**Inputs**

Fast Trend Speed:

Slow Trend Speed:

Slow Interval:

Show Trend?:

Show Trend Entry?:

Show Trend Roadkill?:

Show Volume?:

Show Volume Roadkill?:

Show Volume Aggressive Roadkill?:

Up Color:

Down Color:

Neutral Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Long Alert Sound:

Short Alert Sound:

**Style**

<input checked="" type="checkbox"/>	Slow Volu...	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	Slow Trend	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	Trend Entry	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	Volume R...	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	Volume A...	EFS Color	EFS Style	EFS Thickness	EFS Plot Type
<input checked="" type="checkbox"/>	Slow Tren...	EFS Color	EFS Style	EFS Thickness	EFS Plot Type

'Fast Trend Speed' is set to Normal, Conservative, Aggressive. This sets the Trend Speed for the current chart.

'Slow Trend Speed' is set to Normal, Conservative, Aggressive. This sets the Trend Speed for the second (slower/higher) time frame.

'Slow Interval' sets the interval of the second (slower/higher) time frame. This is entered as a normal eSignal interval e.g. '5' means 5 minutes, '100T' means 100 ticks, 'D' means daily.

'Show Trend?' turns the display of the second time frame Trend on and off.

'Show Volume?' turns the display of the second time frame Volume on and off.

'Show Trend Entry?', 'Show Trend Roadkill?', 'Show Volume Roadkill?', 'Show Volume Aggressive Roadkill?' turn the entry signal dots on and off.

'Up Color', 'Down Color' and 'Neutral Color' set the colors for the Trend and Volume displays.

The Style Section allows you to change the style of the signals to suit your preferences.

## Alerts

Alerts are triggered whenever a Trend Entry, Trend Roadkill, Volume Roadkill, Volume Aggressive Roadkill signal is generated.

## Data Window

Hawkeye Roadkill	
Slow Volume	1.00
Slow Trend	4.00
Trend Entry	6.00
Volume Roadkill Entry	0.00
Volume Aggressive Roadkill Entry	0.00
Slow Trend Roadkill	0.00

Hawkeye Roadkill shows the current status of all Roadkill signals by their color.

The numbers on the right artefacts of the eSignal display and can be ignored.

## Hawkeye Trend+Stops

Hawkeye Trend+Stops shows the current Hawkeye Trend color and the location of the Stops and Barriers.



## Properties

**Hawkeye Trend+Stops.efs - ES #F, D (Conservative, No, 15, Aggressive, Yes, 9, Yes....wav)**

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

**Inputs**

Trend Speed:

Pull In Stop?:

Pull In Count:

Pull In Stop To:

Show Trend?:

Trend Dot Size:

Show Stops?:

Stops Dot Size:

Show Bar 7 Progress?:

Up Color:

Down Color:

Neutral Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Down Alert Sound:

Middle Alert Sound:

Up Alert Sound:

**Style**

☒ Trend Direction

☒ Trend

☒ Stop

☒ Barrier

'Trend Speed' is set to Normal, Conservative, Aggressive.

'Pull in Stop?', 'Pull in Count', 'Pull in Stop to' can be enabled to reduce the Stop size after x number of bars. The 'Pull in Stop to' must always be a tighter Stop than the Trend Speed e.g. you can pull in from Normal to Aggressive but you cannot pull in from Aggressive to Normal.

'Show Trend?' turns the Trend dot display on and off.

'Trend Dot Size' changes the size of the Trend dots.

'Show Stops?' turns the Stops on and off.

'Stops Dot Size' changes the size of the Stop dots.

'Show Bar 7 Progress?' turns Bar 7 Progress on and off. The displays an additional marker whenever the Trend has remained constant for seven bars.

Up, Down and Neutral Colors can be changed to suit your personal preference.

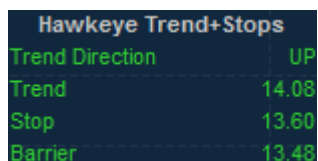
The Style Section allows you to change the style of the signals to suit your preferences.



## Alerts

Alerts are triggered whenever the Hawkeye Trend changes color.

## Data Window



Hawkeye Trend+Stops	
Trend Direction	UP
Trend	14.08
Stop	13.60
Barrier	13.48

Hawkeye Trend+Stops displays the color and value for the Trend and Stops in the data window.

## Hawkeye Volume

Hawkeye Volume shows the volume size and color for the Volume.



## Properties

Hawkeye Volume.efs - BAC, D (#00ff00, #ff0000, #ffffff, #9966cc, false, false, ....wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Up Color:

Down Color:

Neutral Color:

Current Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Up Turn Alert Sound:

Down Turn Alert Sound:

Style

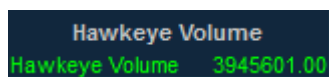
☒ Hawkeye Volu...

Up, Down, and Neutral Color sets the color for the Volume to your preferences.

## Alerts

An alert is triggered when the Volume color turns green (positive) or red (negative).

## Data Window



Hawkeye Volume shows the Volume size and color in the data window.

## Hawkeye Volume PB

Hawkeye Volume PB colors the price bars the color of the Volume bars. It can be used instead of Hawkeye Volume to get Volume color without taking up additional screen real estate.



## Properties

Hawkeye VolumePB.efs - YM #F, D (#008000, #ff0000, #ffffff, false, false, false, ....wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Up Color:

Down Color:

Neutral Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Up Turn Alert Sound:

Down Turn Alert Sound:

Style

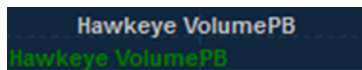
☒ Hawkeye Volu...

Up, Down, and Neutral Color sets the color for the Volume to your preferences.

## Alerts

An alert is triggered when the Volume color turns green (positive) or red (negative).

## Data Window



Hawkeye Volume PB shows the Volume color in the data window.

## Hawkeye Volume Radar

Hawkeye Volume Radar signals bars of Light, High and Very High Volume. It is usually used in conjunction with Hawkeye Volume. By default, a bar with light volume is signalled with a cyan dot, a bar with high volume is signalled with a yellow dot and a bar with very high volume is signalled with a red dot.



## Properties

Hawkeye Volume Radar.efs - IBM, D (#00ffff, #ffff00, #ff0000, false, false, fal....wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Light Volume Color:

High Volume Color:

Very High Volume Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Alert Sound:

Style

☒  EFS Color  EFS Style  EFS Thickness  EFS Plot Type

Light, High, and Very High Color set the color for the Hawkeye Volume Radar signal dots to your preferences.

## Alerts

An alert is triggered whenever a Light, High or Very High signal is given

## Data Window



Hawkeye Volume Radar shows the volume as Light, High or Very High in the data window.

## Hawkeye Wide Bar

Hawkeye Wide Bar shows price bars of exceptionally high volatility. These are signalled with magenta markers above and below the signalled bar.



## Properties

Hawkeye WideBar.efx - YM #F, D (#ff00ff, 12, false, false, false, beep.wav)

Title:

Format:

Title Color:

☒ Show Symbol Name in the Study Title

Inputs

Wide Bar Color:

Marker Size:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Wide Bar Alert Sound:

Style

☒

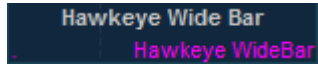
'Wide Bar Color' and 'Marker Size' can be changed to suit your preferences.



## Alerts

An alert is triggered whenever a Wide Bar is found.

## Data Window



Hawkeye Wide Bar displays that a Wide Bar has been detected in the data window.

# Watch List Studies

## Hawkeye WL Heatmap

Hawkeye WL Heat Map shows the current market sentiment as bright green, dark green, bright red and dark red bars. 'Heat Map PB' is the Heat Map color for the previous bar. 'Heat Map CB' is the color for the current bar.

Watch List		Basic Materials *	Default *				
Symbol	Last	Hawkeye WL HeatMap, 5	%Chg	High	Low	Vol	
		HeatMapPB	HeatMapCB				
BAC <sup>45</sup>	15.28		+0.20%	15.30	15.26	1558896	
YM #F <sup>40</sup>	16633		+0.08%	16658	16597	104074	
EUR A0-FX <sup>45</sup>	1.33944		+0.23%	1.34041	1.33487		
GOOG <sup>45</sup>	576.42		+0.29%	577.90	576.11	73261	
MSFT <sup>45</sup>	44.11		+0.07%	44.33	44.03	905858	
IBM <sup>45</sup>	187.62		-0.18%	188.00	187.53	111922	

## Properties

Hawkeye WL HeatMap.efs

Title:

Header Text:

Header Background:

Inputs

Interval:

Long Color 1:

Long Color 2:

Short Color 1:

Short Color 2:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Long Sound:

Short Sound:

Outputs

HeatMapPB:

HeatMapCB:

Long Color 1' and 'Long Color 2', and 'Short Color 1' and 'Short Color 2' allow you to change the bar colors to suit your preferences.

## Alerts

An alert is activated when the current bar changes color.

## Hawkeye WL Pivots

Hawkeye WL Pivots displays isolated highs and isolated lows.

Symbol	Last	Hawkeye WL Pivots
EURUSD A0-FX	1.33862	Pivot Low
MSFT	44.79	
IBM	187.38	
AMZN	333.63	Pivot Low
NFLX	459.09	
GOOG	573.48	Pivot High
ES #F	1961.00	
YM #F	16703	

## Properties

**Hawkeye WL Pivots.efs**


Title:

Format:

Header Text:

Header Background:

**Inputs**

Interval:  

High Pivot Color:

Low Pivot Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Low Pivot Sound:

High Pivot Sound:

'High Pivot' Color and 'Low Pivot Color' enable you to change the cell background color of the high and low Pivots to suit your own preferences.

## Alerts

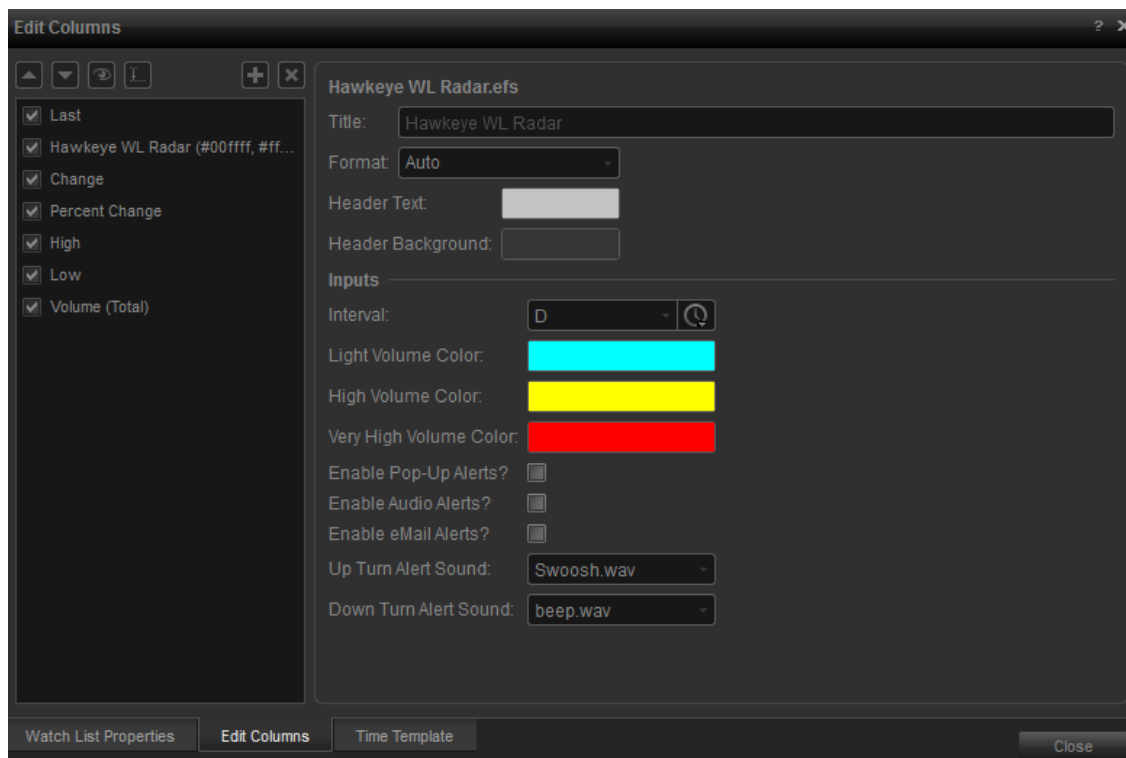
An alert is triggered whenever a Pivot High or Pivot Low is detected.

## Hawkeye WL Radar

Hawkeye WL Radar signals Light, High and Very High Volume.

Symbol	Last	Hawkeye WL Radar	Change	O	B	A	Hi	Lo	Vol	Time
YM #F	16661		42	166	166	166	166	165	104	20:4
EURUSD A0-FX	1.33689	Very High Volume	0.00057	1.33	1.33	1.33	1.34	1.33		20:3

## Properties



Light, High, and Very High Color set the color for the Hawkeye WL Radar to your preferences.

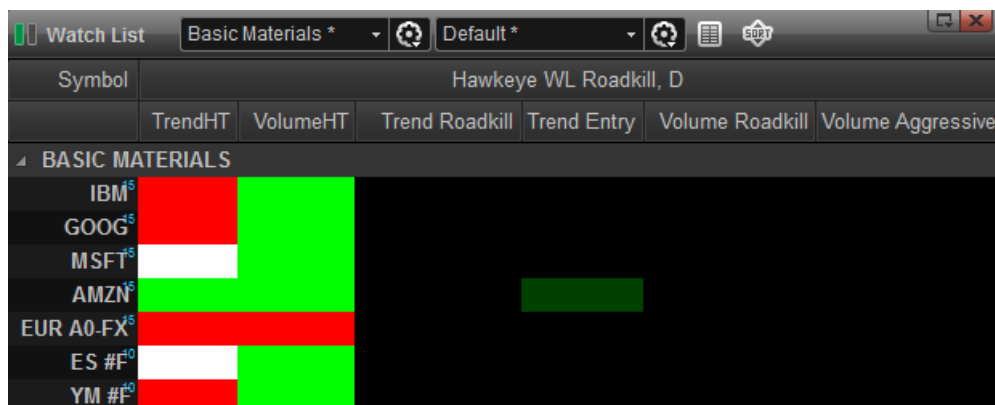
## Alerts

An alert is triggered whenever a Light, High or Very High signal is given

## Hawkeye WL Roadkill

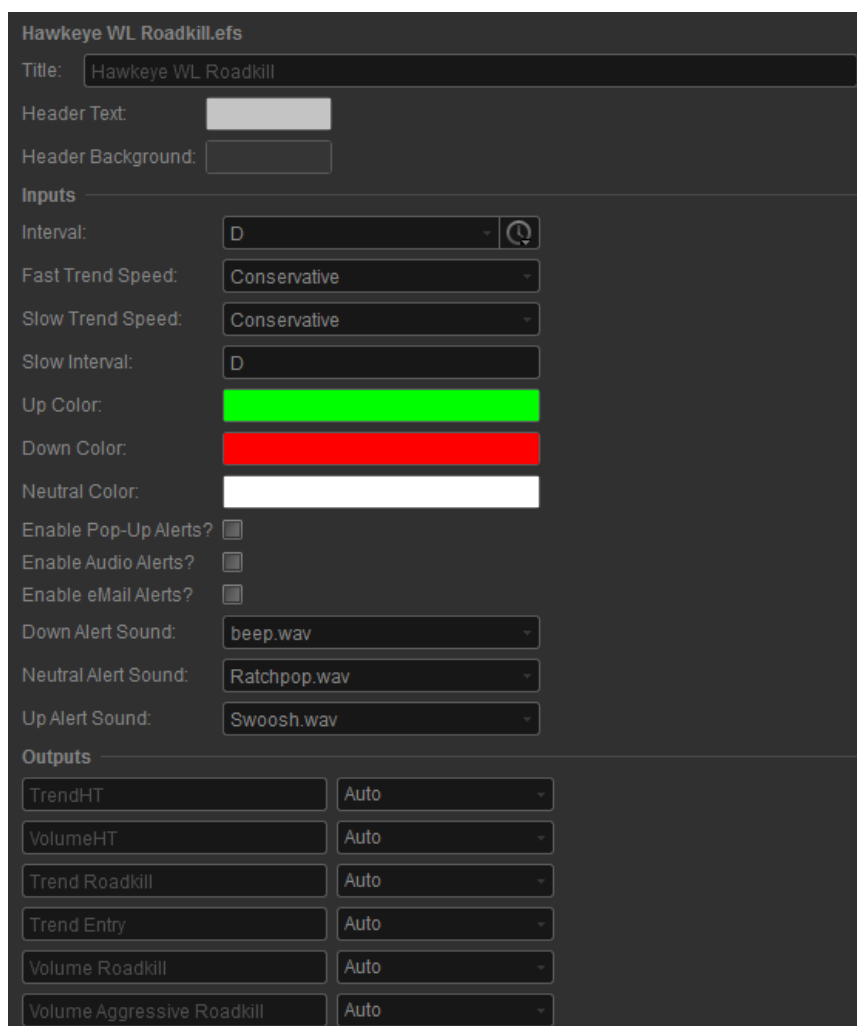
Hawkeye Roadkill works on two time frames simultaneously to provide analysis and entry signals. It uses the current chart time frame and a second slower/higher time frame. This second time frame must be of a longer period than the current chart.

The TrendHT column shows the Hawkeye Volume color on the second time frame. The VolumeHT column shows the Hawkeye Volume color on the second time frame. The further four columns show Trend Entry, Trend Roadkill, Volume Roadkill, Volume Aggressive Roadkill signals.



Symbol	TrendHT	VolumeHT	Trend Roadkill	Trend Entry	Volume Roadkill	Volume Aggressive
BASIC MATERIALS						
IBM <sup>15</sup>	Red	Green				
GOOG <sup>15</sup>	Red	Green				
MSFT <sup>15</sup>	White	Green				
AMZN <sup>15</sup>	Green	Green		Green		
EUR A0-FX <sup>15</sup>	Red	Green				
ES #F <sup>10</sup>	White	Green				
YM #F <sup>10</sup>	Red	Green				

## Properties



Hawkeye WL Roadkill.efs

Title: Hawkeye WL Roadkill

Header Text:

Header Background:

**Inputs**

Interval: D

Fast Trend Speed: Conservative

Slow Trend Speed: Conservative

Slow Interval: D

Up Color: Green

Down Color: Red

Neutral Color: White

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Down Alert Sound: beep.wav

Neutral Alert Sound: Ratchpop.wav

Up Alert Sound: Swoosh.wav

**Outputs**

TrendHT	Auto
VolumeHT	Auto
Trend Roadkill	Auto
Trend Entry	Auto
Volume Roadkill	Auto
Volume Aggressive Roadkill	Auto

'Interval' is the normal interval for the current time frame.

'Fast Trend Speed' is set to Normal, Conservative, Aggressive. This sets the Trend Speed for the current chart.

'Slow Trend Speed' is set to Normal, Conservative, Aggressive. This sets the Trend Speed for the second (slower/higher) time frame.

'Slow Interval' sets the interval of the second (slower/higher) time frame. This is entered as a normal eSignal interval e.g. '5' means 5 minutes, '100T' means 100 ticks, 'D' means daily.

'Up Color', 'Down Color' and 'Neutral Color' set the colors for the Trend and Volume displays.

## Alerts

Alerts are triggered whenever a Trend Entry, Trend Roadkill, Volume Roadkill, Volume Aggressive Roadkill signal is generated.

## Hawkeye WL Trend+Stop

Hawkeye WL Trend+Stops shows the current Hawkeye Trend and the location of the Stops and Barriers. Trend Direction will show UP, DOWN or Neutral. Trend, Stop and Barrier will show the relevant value and will be colored according to the Trend Direction.

Symbol	Last	Hawkeye WL Trend+Stops, D				Chg	%Chg	High	Low	Vol
		Trend Direction	Trend	Stop	Barrier					
BASIC MATERIALS										
POT <sup>US</sup>	34.56	DOWN	34.93	35.96	36.21	0.12	+0.33%	34.66	34.47	1640828
X <sup>US</sup>	36.79	UP	34.70	33.24	32.88	0.68	+1.88%	36.80	35.85	2776267
DOW <sup>US</sup>	52.34	DOWN	51.85	53.56	53.99	-0.16	-0.30%	52.67	52.06	1935992
MON <sup>US</sup>	117.07	Neutral	115.47	117.97	118.67	0.20	+0.17%	117.44	116.77	1601026
VALE <sup>US</sup>	13.47	DOWN	13.98	14.50	14.62	-0.28	-2.04%	13.67	13.30	18381075
BHP <sup>US</sup>	71.21	DOWN	71.35	72.84	73.21	0.03	+0.04%	71.29	70.71	840609
AA <sup>US</sup>	16.19	DOWN	16.29	17.05	17.24	-0.05	-0.31%	16.27	16.16	3217639
KMB <sup>US</sup>	108.02	Neutral	106.93	109.06	109.77	0.08	+0.07%	108.16	107.73	378083
IP <sup>US</sup>	48.04	DOWN	47.79	49.15	49.46	1.04	+2.21%	48.07	47.16	1361034
FCX <sup>US</sup>	35.94	DOWN	36.80	38.07	38.39	-0.45	-1.23%	36.01	35.78	4637759

## Properties

**Hawkeye WL Trend+Stops.efs**

Title:

Header Text:

Header Background:

**Inputs**

Interval:

Trend Speed:

Pull In Stop?

Pull In Count:

Pull In Stop To:

Up Color:

Down Color:

Neutral Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Long Trend Alert Sound:

Short Trend Alert Sound:

**Outputs**

Trend Direction:

Trend Count:

Trend:

Stop:

Barrier:

'Trend Speed' is set to Normal, Conservative, Aggressive.

'Pull in Stop?', 'Pull in Count', 'Pull in Stop to' can be enabled to reduce the Stop size after x number of bars. The 'Pull in Stop to' must always be a tighter Stop than the Trend Speed e.g. you can pull in from Normal to Aggressive but you cannot pull in from Aggressive to Normal.

Up, Down and Neutral Colors can be changed to suit your personal preference.

## Alerts

Alerts are triggered whenever the Hawkeye Trend changes color.



## Hawkeye WL Volume

Hawkeye WL Volume shows the volume color for the Volume. Hawkeye Volume PB shows the Volume color for the previous bar. Hawkeye Volume CB shows the Volume color for the current bar.

Watch List		Basic Materials		Default *							
Symbol	Last	Hawkeye WL Volume, D		Chg	%Chg	High	Low	Vol			
		Hawkeye Volume PB		Hawkeye Volume CB							
BASIC MATERIALS											
POT <sup>S</sup>	34.53			0.09	+0.26%	34.66	34.47	1669668			
X <sup>S</sup>	36.80			0.69	+1.90%	36.83	35.85	2879428			
DOW <sup>S</sup>	52.21			-0.29	-0.55%	52.67	52.06	2100197			
MON <sup>S</sup>	117.00			0.13	+0.11%	117.44	116.77	1659513			
VALE <sup>S</sup>	13.47			-0.28	-2.04%	13.67	13.30	18471881			
BHP <sup>S</sup>	71.14			-0.04	-0.06%	71.29	70.71	849172			
AA <sup>S</sup>	16.18			-0.06	-0.36%	16.27	16.16	3297662			
KMB <sup>S</sup>	107.99			0.05	+0.04%	108.16	107.73	383853			
IP <sup>S</sup>	48.00			1.00	+2.13%	48.07	47.16	1395158			
FCX <sup>S</sup>	35.94			-0.45	-1.24%	36.01	35.78	4684367			

## Properties

**Hawkeye WL Volume.efs**

Title:

Header Text:

Header Background:

**Inputs**

Interval:

Up Color:

Down Color:

Neutral Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Up Turn Alert Sound:

Down Turn Alert Sound:

**Outputs**

Hawkeye Volume PB:

Hawkeye Volume CB:

Up, Down, and Neutral Color sets the color for the Volume to your preferences.

## Alerts

An alert is triggered when the Volume color turns green (positive) or red (negative).

## Hawkeye WL WideBar

Hawkeye WL Wide Bar shows price bars of exceptionally high volatility. The cell is colored magenta when a Wide Bar is detected. Otherwise it is left blank.

Symbol	Last	Hawkeye WL WideBar, 10	Change	%Chg	High	Low	Vol
BASIC MATERIALS							
POT <sup>5</sup>	34.53 ↑		0.09	+0.26%	34.66	34.47	1683887
X <sup>5</sup>	36.82 ↓		0.71	+1.97%	36.84	35.85	2936950
DOW <sup>5</sup>	52.23 ↑		-0.27	-0.51%	52.67	52.06	2118090
MON <sup>5</sup>	117.00 ↓		0.13	+0.11%	117.44	116.77	1671810
VALE <sup>5</sup>	13.48 ↑		-0.27	-1.96%	13.67	13.30	18690065

## Properties

**Hawkeye WL WideBar.efs**

Title:

Format:

Header Text:

Header Background:

Inputs

Interval:

Wide Bar Color:

Enable Pop-Up Alerts? ☐

Enable Audio Alerts? ☐

Enable eMail Alerts? ☐

Wide Bar Alert Sound:

'Wide Bar Color' can be changed to suit your preferences.

## Alerts

An alert is triggered whenever a Wide Bar is found.

## Fast Start

If you need extra support getting up and running with Hawkeye, we offer a service that is designed to help you get started. It's called Fast Start. With Fast Start, you get one full hour of a trained technician connected to your computer to setup, diagnose, and answer all your questions related to eSignal setup, Hawkeye setup, installation, and chart setup. To order our **Fast Start** service just click the link below.

[Fast Start - Get Started Quickly](#)

## Frequently Asked Questions

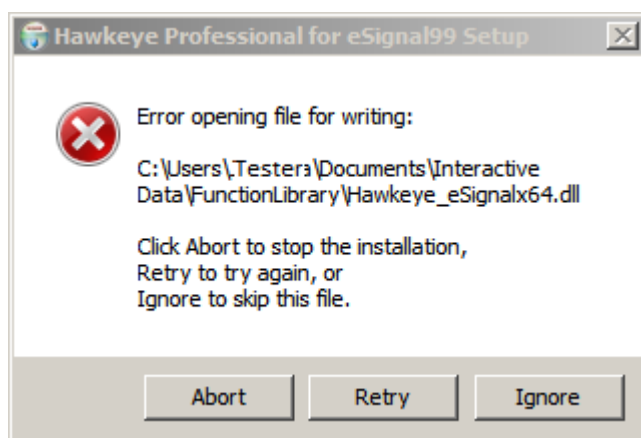
Q. I can't access the Hawkeye Members' site.

A. Check you are using the correct Hawkeye Members' User Name and Password. Try using a different browser to access the site.

Q. I can't download the Hawkeye software from the Members site.

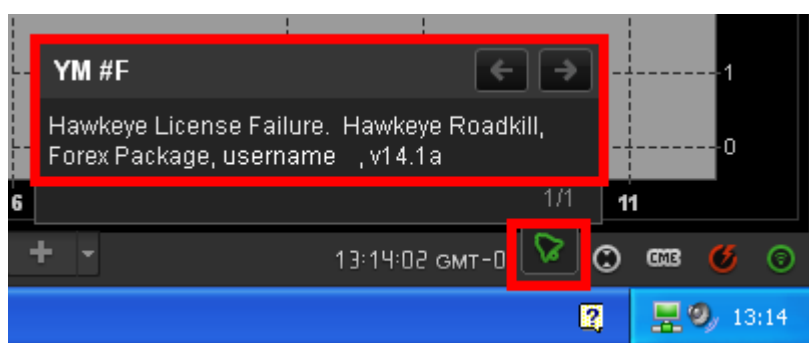
A. Try using a different internet browser.

Q. I am getting the following error when I try to run the Hawkeye for eSignal installer.



A. You have eSignal open while you are trying to run the Hawkeye installer. Close down eSignal and rerun the install process.

Q. I am getting a license check error when I try and use Hawkeye. You can find details of the license error by clicking the Alert button in eSignal (the bell icon towards the bottom right of your eSignal screen).



A. Check that you have entered the eSignal Username correctly in the 'My Account' page in the Members' site. Details of how to find your eSignal Username can be found under 'Before You Start' in the Hawkeye for eSignal Installation Guide.

A. Check that you have downloaded the correct Hawkeye package from the Members' site. The version of Hawkeye you are using must match the version of eSignal you are running. Further details of how to find your eSignal version can be found under 'Before You Start' in the Hawkeye for eSignal Installation Guide.

A. Check that you have an Internet connection. Even a brief loss of Internet connection can cause a license error. Close eSignal, reboot your PC and restart eSignal.

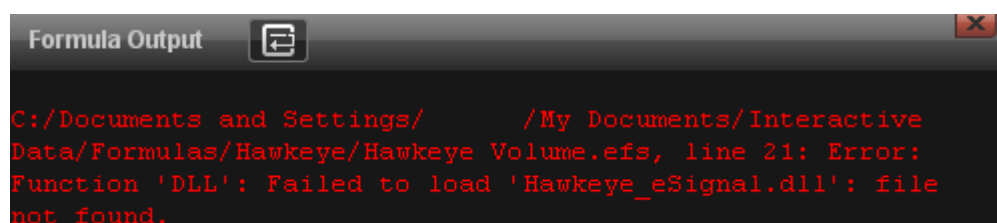
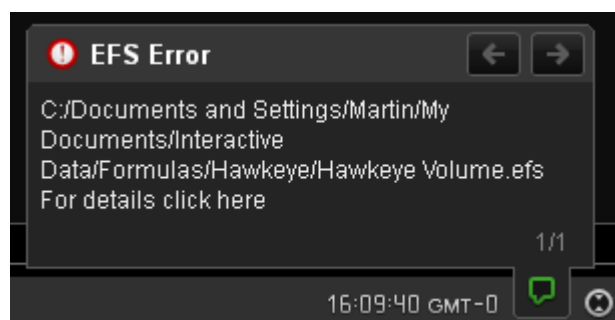
Q. I am getting one or more of the following errors when I run eSignal.



\* GOOG, GOOGLE INC, 15, 00:00-00:00 (Dynamic)  
Hawkeye Volume.efs - GOOG, 15 Formula Error

Date	21/10/2014
Time	5:45
Price	515.67
<b>GOOG, 15</b>	
Open	516.29
High	516.42
Low	514.83
Close	515.35
Tick Range	159
Bar #	301/301
Bar Index	56

Hawkeye Volume.efs Formula Error



A You have installed the wrong version of Hawkeye for your version of eSignal. You must ensure you have installed 32-bit Hawkeye with 32-bit eSignal, and 64-bit Hawkeye with 64-bit eSignal.

For more information on how to find out which version of eSignal you have, please refer to the *Before You Start* section of the [Installation Guide](#)

If you have installed the wrong version of Hawkeye, shut-down eSignal, download the correct version of Hawkeye and rerun the Installer.

If you cannot find the answer to your problem here, please contact the Hawkeye Team at [team1@hawkeyetraders.com](mailto:team1@hawkeyetraders.com)

# Contacts and Useful Links

## Hawkeye

If you have any questions about your Hawkeye Studies please contact our Support Team at: [team1@hawkeyetraders.com](mailto:team1@hawkeyetraders.com)

Alternatively use the following link to access our Support Page and complete a [Contact Form](#)

Please provide as much information about your query as you can, and one of our Support Team will get back you to help.

You can also contact us using our Skype address: **hawkeyetraderssupport**

Additional learning resources are available from the Hawkeye Members' site at: [HawkeyeTraders.com/Members/Resources](http://HawkeyeTraders.com/Members/Resources)

You can find information on further Hawkeye training, including Hawkeye seminars and one-to-one mentoring, from the main Hawkeye website at: [HawkeyeTraders.com/Education](http://HawkeyeTraders.com/Education)

For further information on installing Hawkeye for eSignal please refer to the [Hawkeye for eSignal Installation Guide](#). The Installation Guide can be downloaded from the Hawkeye Members site Product page or by using the link above.

## Fast Start

If you feel you still need some extra individual support getting up and running with Hawkeye, our Fast Start service is designed to help. With Fast Start, you get one full hour of a trained technician connected to your computer to setup, diagnose, and answer all your questions related to eSignal setup, Hawkeye setup, installation, and chart setup. To order our Fast Start service just click the link below.

[Fast Start - Get Started Quickly](#)

## eSignal

If you need more in depth information on using the eSignal platform than is provided in this User Guide, there are a number of help and support resources available from eSignal.

Use the links below to access the eSignal website.

[eSignal Eduation](#)

[eSignal Support](#)

[eSignal Community](#)